

**Kid Connection Network  
Monthly Client Activity Report**

8/10/2007

CLIENT ACTIVITY SUMMARY	FY 2006 (4/1 - 9/30/06)				FY 2007 (10/1/06 - 9/30/07)																									
	Monthly avg.		6-Month Total		Oct		Nov		Dec		Jan		Feb		March		April		May		June		July		August		Sept		12-Month Total	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%
<b>CLIENT TOTALS</b>																														
Admitted					9		4		10		17		19		21		37		16		31		19							
Discharged					10		4		2		11		13		10		33		15		25		19							
Enrolled																														
0 thru 8 yrs	13	88%	79	88%	37	90%	31	100%	35	100%	49	88%	57	89%	58	92%	83	91%	65	86%	81	90%	75	86%						
9+ years	0	0%	0	0%	0	0%	0	0%	0	0%	3	5%	4	6%	4	6%	5	5%	6	8%	5	6%	6	7%						
Expectant Mother	1	3%	3	3%	1	2%	0	0%	0	0%	1	2%	0	0%	0	0%	0	0%	1	1%	2	2%	1	1%						
<b>Subtotal Family Members:</b>	14	91%	82	91%	38	93%	31	100%	35	100%	53	95%	61	95%	62	98%	88	97%	72	95%	88	98%	82	94%						
Service Provider	1	9%	8	9%	3	7%	0	0%	0	0%	3	5%	3	5%	3	5%	1	2%	3	3%	4	5%	2	2%	5	6%				
<b>Total Clients:</b>	<b>15</b>		<b>90</b>		<b>41</b>		<b>31</b>		<b>35</b>		<b>56</b>		<b>64</b>		<b>63</b>		<b>91</b>		<b>76</b>		<b>90</b>		<b>87</b>							
<b>FAMILY DEMOGRAPHICS</b>																														
<b>Level of Care</b>																														
IR	7	48%	39	48%	14	37%	9	29%	10	29%	22	42%	28	46%	18	29%	43	49%	27	38%	40	45%	34	41%						
Level 1	4	26%	21	26%	13	34%	11	35%	13	37%	18	34%	20	33%	31	50%	38	43%	32	44%	35	40%	35	43%						
Level 2	3	23%	19	23%	9	24%	9	29%	10	29%	10	19%	10	16%	10	16%	4	5%	10	14%	10	11%	10	12%						
Level 3	1	4%	3	4%	2	5%	2	6%	2	6%	3	6%	3	5%	3	5%	3	3%	3	4%	3	3%	3	4%						
Total	14	100%	82	100%	38	100%	31	100%	35	100%	53	100%	61	100%	62	100%	88	100%	72	100%	88	100%	82	100%						
<b>Status</b>																														
Active	4	32%	26	32%	23	61%	26	84%	33	94%	41	77%	46	75%	49	79%	55	63%	57	79%	63	72%	63	77%						
Completed	9	63%	52	63%	12	32%	3	10%	2	6%	12	23%	15	25%	12	19%	32	36%	15	21%	25	28%	19	23%						
Lack of Progress	0	0%	0	0%	2	5%	2	6%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%						
Moved	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%	1	1%	0	0%	0	0%						
Other	1	5%	4	5%	1	3%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%						
Total	14	100%	82	100%	38	100%	31	100%	35	100%	53	100%	61	100%	62	100%	88	100%	72	100%	88	100%	82	100%						
<b>Race</b>																														
Black	2	15%	12	15%	3	8%	2	6%	2	6%	1	2%	8	13%	6	10%	24	27%	12	17%	5	6%	7	9%						
Hispanic	6	41%	34	41%	15	39%	12	39%	12	34%	22	42%	22	36%	26	42%	34	39%	31	43%	44	50%	42	51%						
Multiracial																					9	10%	7	9%						
Unknown	1	5%	4	5%	3	8%	2	6%	1	3%	5	9%	6	10%	1	2%	1	1%	1	1%	2	2%	2	2%						
White (Non-Hispanic)	4	26%	21	26%	13	34%	12	39%	11	31%	13	25%	14	23%	19	31%	22	25%	19	26%	28	32%	24	29%						
Bi-Racial	2	13%	11	13%	4	11%	3	10%	9	26%	12	23%	9	15%	8	13%	7	8%	9	13%	-	-	-	-						
Asian/Pacific Islander	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	3%	2	3%	0	0%	0	0%	-	-	-	-						
Total	14	100%	82	100%	38	100%	31	100%	35	100%	53	100%	61	100%	62	100%	88	100%	72	100%	88	100%	82	100%						
<b>Primary Language</b>																														
English	10	71%	58	71%	26	68%	24	77%	29	83%	37	70%	44	72%	45	73%	70	80%	47	65%	58	66%	50	61%						
Spanish	4	29%	24	29%	12	32%	7	23%	6	17%	16	30%	17	28%	17	27%	18	20%	25	35%	30	34%	32	39%						
Total	14	100%	82	100%	38	100%	31	100%	35	100%	53	100%	61	100%	62	100%	88	100%	72	100%	88	100%	82	100%						
<b>Gender</b>																														
Male	8	55%	45	55%	24	63%	22	71%	21	60%	30	57%	37	61%	37	60%	55	63%	45	63%	50	57%	46	56%						
Female	6	45%	37	45%	14	37%	9	29%	14	40%	23	43%	24	39%	25	40%	33	38%	27	38%	38	43%	36	44%						
Total	14	100%	82	100%	38	100%	31	100%	35	100%	53	100%	61	100%	62	100%	88	100%	72	100%	88	100%	82	100%						
<b>CLIENT SATISFACTION</b>																														
With Kid Connection	1.0		1.0		1.0		1.0		1.0		-		1.0		1.0		1.3		1.2		NA		NA							
With Referred Program	-		-		1.5		1.5		1.5		-		1.2		1.7		1.5		1.4		NA		NA							

**KEY Satisfaction Rating Codes eff 5/1/07:**

- 1 Very Satisfied
- 2 Satisfied
- 3 Neutral
- 4 Dissatisfied
- 5 Very Dissatisfied

**Level of Care Codes:**

- IR Information and referral only - short screening tool
- Level 1 Low level of service facilitation - full screening tool, 1-2 simple referrals
- Level 2 Moderate level of service facilitation ; full screening tool, 2-3 complex referrals and/or coordination with existing case manager
- Level 3 High degree of service facilitation - full screening tool, 4+ complex referrals and/or coordination with existing care manager

	Number of Calls to 2-1-1					Number of Referrals from 2-1-1				Number of 2-1-1 Translation Line Calls*				2-1-1 Directory Web Site Hits		
	All Calls	Birth to Age 8 and Prenatal	% of All Calls	Birth to Age 8 (only)	Prenatal (only)	Referrals to Kid Connection	Birth to Age 8 and Prenatal	Birth to Age 8 (only)	Prenatal (only)	Total	% of All Calls	Spanish	Other	Unique Visitor Hits	Page Hits	KCN Program Hits
<b>2005</b>																
Avg/ month	4,529	73	2%	54	19											
Total Year	54,344	880	2%	649	231											
<b>2006</b>																
Avg/ month	6,255	88	1%	66	21	6	174	129	45				6,253	11,255		
Total	75,065	1,051	1%	795	256	44	2,087	1,549	538				75,037	135,059		
<b>FY 2007</b>																
Oct-06	7,502	118	2%	90	28	6	236	184	52	174	2%	174	0	8,132	11,285	1
Nov-06	7,124	111	2%	83	28	5	221	143	78	137	2%	136	1	10,352	10,832	5
Dec-06	6,568	117	2%	85	32	5	320	232	88	89	1%	88	1	12,976	10,051	11
Jan-07	6,957	117	2%	85	32	15	306	227	79	98	1%	97	1	16,936	13,117	3
Feb-07	6,067	105	2%	91	14	5	250	219	31	107	2%	105	2	10,089	14,466	4
Mar-07	6,656	139	2%	102	37	19	314	227	87	85	1%	85	0	12,338	15,861	7
Apr-07	7,206	140	2%	101	39	25	220	157	63	103	1%	103	0	11,335	14,792	12
May-07	7,113	120	2%	87	33	14	219	157	62	89	1%	89	0	12,563	15,176	8
Jun-07	7,777	135	2%	90	45	27	232	173	59	NA	NA	NA	NA	13,433	14,973	11
Jul-07	8,101	130	2%	87	43	10	222	145	77	NA	NA	NA	NA	12,980	16,074	14
Aug-07																
Sep-07																
Total YTD	71,071	346	0%	901	331	131	777	1,864	676	400	1%	877	3	121,134	136,627	76

\* Translation line figures do not include calls that were translated by 2-1-1's onsite bilingual counselor

**Type of need for 2-1-1 calls concerning prenatal and children birth to age 8 during July 2007:**

<b>NEED</b>	<b><u>COUNT</u></b>	<b>NEED</b>	<b><u>COUNT</u></b>
Advocate Services	1	Medicaid	2
After/Before School	1	Medical	1
Anger Management	1	Medical Care/Treatment	4
Baby Items	6	Non-Emer. Food (Pantries)	1
Care - Hospital	1	Out of County 2-1-1	5
Case Management	7	Parents	3
Child / Teen	1	Poison Information	1
Child Custody	2	Pregnancy	43
Child Visitation	1	Prevention Services	1
Clothing	2	Prim/Elementary Educ.	3
Counseling - Child/Youth	3	Rent/Mortgage	2
Counseling - Individual	1	Reporting Abuse Child	3
Counseling - Sexual Abuse/Rape	1	Soc. Sec.-Disability Bene	1
Day Care	14	Subsidized Day Care	12
Dental Care	2	Suicide/Crisis Intervention	1
Drug Tests	1	Telephone Reassurance	<u>9</u>
Education / Information	2		<b>156</b>
Education/Information	1		
Evaluation & Diagnosis	5		
Family Support General Info.	1		
Family Therapy	1		
Food Stamps	1		
Handicapped Children	1		
Health Insurance	2		
Heaters/Fans	1		
Hospitalization	1		
House Hold Items	1		