



***Do you have access to the three digit number for health and human services information?***

If the telephones in your facility are not programmed to connect to the three digit number 2-1-1, contact our administrative office for additional information. [crcarpenter@crisiscenter.com](mailto:crcarpenter@crisiscenter.com)

***Benefits of the 2-1-1 Service***

2-1-1 is an easy to remember telephone number that, in Hillsborough County, connects people with important community services, volunteer opportunities and crisis counseling.

Every hour of every day, someone in the United States needs essential services. Faced with a dramatic increase in the number of agencies and help-lines, people often don't know where to turn. In many cases, people end up going without these necessary services because they do not know where to start. 2-1-1 helps people find and give help.

- 2-1-1 is a free call.
- 2-1-1 is efficient, fast and easy to use.
- 2-1-1 is confidential and anonymous.
- 2-1-1 is available 24-hours, 7 days a-week.
- 2-1-1 is available in 150 languages.
- 2-1-1 database available on-line at [www.211atyourfingertips.org](http://www.211atyourfingertips.org)
- 2-1-1 is available if you need help with:
  - ♥ depression
  - ♥ teenage issues
  - ♥ finding counseling
  - ♥ domestic violence issues
  - ♥ sexual abuse issues
  - ♥ substance abuse services
  - ♥ employment services
  - ♥ financial assistance
  - ♥ finding volunteer opportunities
  - ♥ housing services
  - ♥ legal services
  - ♥ parenting services
  - ♥ transportation
  - ♥ services for persons with disabilities
  - ♥ locating services for seniors
  - ♥ locating services for children
  - ♥ information about child abuse
  - ♥ basic needs-food, rent, shelter & utilities

***2-1-1 Tampa Bay - Accredited and Licensed***

- ★ AAS – American Association of Suicidology, Accredited as a Crisis & Suicide Intervention Program
- ★ ADAM – State of Florida, Department of Children & Families, Alcohol Drug Abuse & Mental Health, Licensed Substance Abuse Prevention Service
- ★ AHCA – State of Florida, Agency for Health Care Administration, Certified as the Florida 211 Network Provider in Hillsborough County
- ★ AIRS – Alliance of Information & Referral Systems, Accredited Member
- ★ FCASV – Florida Coalition Against Sexual Violence, New Provisional Certification